



zoom

Unlock AI-first hybrid communications with Zoom Workplace and Mitel

Extend existing investments and improve productivity while maintaining the reliability, security and control you demand.

zoom
Workplace

+

Mitel



An enterprise-grade, AI-first integration built for best-in-class communication and collaboration

AI-first productivity

- Get caught up quickly using AI Companion to summarize long chat threads, emails, and docs.
- Ask AI Companion questions during a meeting like “What are my action items?” or “Catch me up on this meeting” if you join late.
- Get help preparing for your workday – AI Companion can pull information from across Zoom Workplace to create a meeting agenda or identify action items.
- Brainstorm ideas, develop content, and kickstart project plans with AI Companion to help boost your creativity.

Extend existing Mitel investments with Zoom Workplace

- The advanced telephony capabilities your business relies on - like call routing, queuing, and more - maximizing your current infrastructure, hardware and solutions.
- Seamlessly integrate with existing Mitel devices (Mitel 6900 series, OpenScape CP series).
- Streamline workflows and improve the user experience by handling calls within Zoom Workplace using the Native SIP integration.
- Quickly initiate calls and meetings directly from Zoom Team Chat.
- Sync corporate directories for quick access to contacts, call history, and voicemails.
- Enable single sign-on (SSO) to streamline access for end-users.

Benefits:

- 1 AI-first collaboration tools built for modern work
- 2 Extend existing Mitel investments with Zoom Workplace
- 3 Reliable and secure communications you can trust
- 4 Streamlined management to help reduce admin workload

Calling capabilities with Zoom Workplace and Mitel

- Single sign-on
- Make/receive calls
- Multiple call appearances
- Call hold
- Conference call/add call
- Warm and cold call transfers
- Dial into voicemail
- Call history/log
- Call forwarding
- Do not disturb
- Corporate contacts synchronization



Seamless integration with existing Mitel software and devices

6900 Series



6905



6910



6915



6920(w)



6930(w)



6940(w)



6970
(conference phone)

OpenScape CP Series



CP100/110



CP200/205/210



CP400/410



CP600/600E
expected Q2 2025



CP700/700X/710
expected Q2 2025



Software:

OpenScape Voice
(Expected Q1 2025)

OpenScape 4000
(Expected Q1 2025)

MiVoice Business
(Expected Q1 2025)

MiVoice 5000
(Expected Q3 2025)

MiVoice MX-ONE
(Expected Q4 2025)

Reliable and secure communications you can trust

- Global architecture enhances reliability and performance worldwide.
 - Easily scales with business demands.
 - Optional end-to-end encryption and various authentication methods.
 - Certifications and attestations to help you meet compliance and regulatory standards.
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Streamlined management to help reduce administrator workload

- Automate provisioning and user syncing for streamlined management.
- Operates on a dual cloud architecture with system syncing for easier maintenance and updates.
- Simplifies desktop software management with centralized updates and controls.
- Consolidated billing in one invoice, reducing vendor complexity.
- Intuitive, easy-to-use interface that minimizes user training time.



Ready to get started?

For further assistance, please reach out to your dedicated sales representative or take a moment to explore the comprehensive resources available.